

Press release

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SKIPTAX LOGO + Generic image

TGV Lyria partners with SkipTax to simplify VAT refunds for its international travellers

TGV Lyria, a subsidiary of SNCF Voyageurs and the Swiss Federal Railways (SBB) and leading provider of rail services between France and Switzerland, is offering its customers a new VAT refund service in partnership with SkipTax. An innovative French company, SkipTax offers a mobile app that provides non-European tourists with a simple way to claim tax refunds on purchases made in France.

As part of its **new vision of travel**, TGV Lyria is further strengthening its commitment to **innovation and continuous improvement of the customer experience**. As of today, **TGV Lyria is offering its passengers residing outside the European Union the SkipTax service: a quick and easy digital tax refund service**. This collaboration reflects the Franco-Swiss transport company's dedication to integrating innovative technological solutions to better meet its customers' expectations and keep pace with changing habits.

How does it work?

The SkipTax app allows **TGV Lyria passengers resident outside the European Union** who are arriving in Geneva to obtain a VAT refund on purchases in France over €100 including tax. The service is quick and easy for customers to use: they just need to use the unique Lyria TGV link to access the SkipTax app when making a purchase. A QR code is generated and passengers can then proceed to the kiosks in Geneva, located at the French customs, at the exit to platforms 7 and 8.

Why choose SkipTax when travelling with TGV Lyria?

Because it's **a great deal**:

With TGV Lyria, passengers can enjoy an exclusive SkipTax bonus: **85% VAT refunded** on their first claim, which is **5 points more** than a standard claim, **a 14% 'discount'** on the total amount of purchases including tax. For subsequent claims, they will receive an **80%** refund. A real plus for customers shopping abroad.

Because it's **faster**:

No more queueing in shops. Thanks to the partnership between TGV Lyria and SkipTax, passengers will be able to issue their tax refund form and have their passport checked straight from their mobile phone. What's more, refunds are processed within 48 hours of validation by customs, so customers can get their tax refund quickly.

Because it's **more secure**:

Because we are committed to protecting our TGV Lyria customers, the SkipTax app is approved by the French customs authorities, ensuring a secure and reliable process. If

required, clients can access a multilingual customer support team, available 7 days a week to answer any questions they may have.



'Collaborating with SkipTax is an opportunity to partner with an innovative player to meet the needs of our passengers, through a simple, user-friendly system with an optimised interface. At TGV Lyria, we are committed to offering new services to our customers to make their experience as smooth as possible. This is our promise of a new vision of travel.'

Eric Dehlinger, CEO of TGV Lyria

Raphaël Salama, Co-founder of SkipTax, emphasises: 'This partnership with TGV Lyria embodies our mission: to simplify tax refunds for passengers from all over the world. Thanks to our 100% digital solution, TGV Lyria's Swiss and non-European passengers can enjoy a smooth and secure journey. Together, we are helping to modernise a service that has long been seen as complex, while enhancing the appeal of France as a destination for Lyria customers.'

About TGV Lyria

With 5.7 million passengers carried in 2024, TGV Lyria is consolidating its position as the leading service between Switzerland and France. TGV Lyria offers up to 18,000 seats with 17 daily return services between Switzerland and France, with travel times of just over 3 hours for Basel > Paris and Geneva > Paris and up to 4 hrs 4 mins from Zurich. TGV Lyria's Franco-Swiss dual identity places top expertise from both countries at the core of its customer promise. Lyria SAS, a company governed by French law, is a subsidiary of SNCF Voyageurs SA, which holds a 74% stake, and the Swiss Federal Railways (SBB), which holds 26%.

About SkipTax

Founded in 2018 by Raphael Salama, Alexandre Lunati and Pascal Mattei, SkipTax is Europe's leading digital tax refund operator. SkipTax is revolutionising the entire tax refund sector by focusing on the user experience with a 100% mobile approach. It is the first 100% digital tax refund operator authorised in France since 2020. Thanks to the app, tax authorities benefit from advanced tools for big data analysis, improved fraud prevention capabilities and more. SkipTax is also shaking up the sector by offering the lowest and most transparent fees. SkipTax processes tens of thousands of refunds for non-European tourists every year. To find out more about SkipTax, visit www.skiptax.com.

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